



LIMITED WARRANTY

FOR TEXTURES CURATED ENGINEERED PREFINISHED FLOORS



TEXTURES CURATED

LIMITED WARRANTY

MOISTURE AND HUMIDITY

PLEASE READ BEFORE BEGINNING INSTALLATION

Room temperature and humidity of the installation area should be consistent with normal, year-round living conditions for 3 days before the installation of wood flooring. Room temperature of 60°F (15°C) to 75°F (24°C) and a humidity range of 35%-55% RH should be maintained during acclimatization, installation, and at all times afterwards.

Warning – humidity levels below these recommended levels will likely cause movement in the flooring, including gapping between pieces and possible cupping and checking/splitting in the face.

Textures Curated will not be held responsible for site conditions. Flooring formats can be susceptible to showing movement such as edge/end shrinkage and face checking/splitting from relative humidity below the stated minimums on-site and/or tip raising and subsequent end shrinking if installed over a wet subfloor.

WHAT IS COVERED BY TEXTURES CURATED WARRANTY

LIMITED STRUCTURAL WARRANTY

Textures Curated warrants to the original retail purchaser of its products that in its original manufactured condition, shall be free from manufacturing defects, delamination, and improper grading for as long as you own your floor (except as otherwise noted below)

25 YEAR RESIDENTIAL SURFACE FINISH LIMITED WARRANTY

The surface finish of Flooring purchased for residential use is warranted by Textures Curated to not crack, flake, peel, or blister. The surface finish of flooring is also warranted to not wear through or separate from flooring for 25 years from the date of purchase under normal residential traffic conditions so long as all care and maintenance instructions provided by Textures Curated are followed. Failure to do so will void this warranty. This wear-through warranty is subject to 100% finish removal over a minimum of 10% of the total installation.

3 YEAR COMMERCIAL SURFACE FINISH LIMITED WARRANTY

The surface finish of Flooring purchased for commercial use is warranted by Textures Curated to not crack, flake, peel, or blister. The surface finish of flooring is also warranted to not wear through or separate from flooring for 3 years from the date of purchase under normal commercial traffic conditions so long as all care and maintenance instructions provided by Textures Curated are followed. Failure to do so will void this warranty. This wear-through warranty is subject to 100% finish removal over a minimum of 10% of the total installation.

WARRANTIES APPLY TO THE ORIGINAL PURCHASER ONLY

All flooring warranties, including any implied warranties, are non-transferable and apply only to the original retail purchaser of the floor. All warranty coverage terminates if you sell or otherwise transfer the Flooring or the property to which the Flooring is attached.

LIMIT ON IMPLIED WARRANTIES TO THE GREATEST EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY ON FLOORING, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WHAT THIS WARRANTY DOES NOT COVER

To be covered under this limited warranty, the Flooring must be professionally installed by a licensed flooring contractor, conforming to all installation instructions provided to you by Textures Curated. Floating installations are not covered by this warranty. This warranty does not cover damage caused by improper installation of the Flooring. To be covered under this limited warranty, the Flooring must be purchased from Textures Curated or an authorized dealer. Textures Curated offers NO additional warranties, express or implied, other than stated above. Neither a dealer nor anyone else has the authority to alter the terms of this warranty. Any representations or promises made by your rep, dealer, or installer and not binding on Textures Curated.

This warranty does NOT cover minor separations between boards due to normal expansion and contraction that wood floors experience, due to weather conditions or other outside forces (extreme heat, dryness, or moisture). This warranty does not cover cupping, delaminating, and/or crowning due to excessive/insufficient moisture or humidity. This warranty does not cover damage from failing to properly maintain Flooring and may be voided due to your failure to follow all Textures Curated care and maintenance instructions.

This warranty does not cover damaged caused by improper or incorrect use or application of any product on Flooring. This warranty does not cover naturally occurring elements of wood flooring, including but not limited to, open knot holes, pits, wormholes, or other characteristics resulting from true craftsmanship of hand-scraping of Flooring. This warranty does not cover damage caused by or related to improper transportation, storage, or installation of the Flooring. **This warranty does not cover any defects unless the square footage of such defects exceeds five percent (5%) of the total square footage of your purchased Flooring.**

This warranty does not cover manufacturing defects in Flooring that has been installed which are visible or which could have been found by you or your installer prior to installation. Purchaser must notify Textures Curated of any such manufacturing defects **before** installing Flooring. If not properly notified, Textures Curated will not be held liable for any costs or expenses incurred as a result of the purchase or installation of any such defective or unsatisfactory Flooring.

This warranty does not cover variances in color or grain found in samples or photographs supplied by Textures Curated or variances in color or grain between samples and Flooring received by you. This

warranty does not cover any change to the Flooring caused by exposure to light and oxygen, including any color change or development of unique patina over time, our products are natural wood products that have living finishes. This warranty does not cover indentations, scratches, or other damage caused by negligence, intentional acts, pets, spiked heel shoes, water, sand, abuse, or other misuse of the Flooring.

This warranty does not cover damages resulting from the failure to provide proper environmental conditions, including but not limited to maintaining proper humidity levels. This warranty does not cover surface checking/splitting resulting from high or low relative humidity and/or mildew, discoloration, or cupping resulting from subfloor moisture.

This warranty does not cover damage resulting from failure to follow Textures Curated installation and maintenance instruction, including but not limited to the failure to use approved adhesives, moisture barriers, and failure to follow Textures Curated maintenance product instructions. We recommend that you use only Textures Curated-approved maintenance products to clean and maintain your flooring, such as Simply Green™ Concentrate. Use of cleaning or maintenance products other than those specifically formulated for the Flooring, or improper use or application of any cleaning or maintenance products, may cause damage to the Flooring surface and may void all warranty. This warranty does not cover damage resulting from the use of adhesive tape of any kind for extended periods of time. Failure to comply may result in the removal of the finish. This warranty does not cover special, incidental, or consequential damages of any kind. Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation may not apply to you.

RADIANT HEAT SYSTEMS

Textures Curated Engineered Wood Flooring is warranted for use with Radiant Heat Systems. If such Flooring is installed over a radiant heating system, the surface temperature of the Flooring must not exceed 85° Fahrenheit. Substantial temperature changes may damage the Flooring. Flooring must be heated gradually in 4° F (2°C) degrees increments every 24 hours. We recommend that a dedicated thermostat is installed to allow the temperature of the Radiant Heat System to be accurately controlled. For warranty coverage to apply, the Flooring must be authorized for use with a radiant heating system and the installation must include under-floor heat sensors.

WHAT TEXTURES CURATED WILL DO

Textures Curated, at its discretion, will either replace and/or repair the Flooring which is defective or credit you for the portion of the purchase price applicable to the Flooring which is defective. You are responsible to pay for shipping and handling for any replacement Flooring, along with any and all other costs related to the defective Flooring (e.g., labor to remove the Flooring, labor to install replacement Flooring, additional materials required to install replacement Flooring, removal of any household fixtures or furniture required to repair or replace the flooring, hotel stays required sue to repair or replacement, etc.). Due to the nature of the product, replacement flooring is not guaranteed to match the original flooring in terms of color, tone, pattern, or other natural characteristics of wood. These remedies are you sole and exclusive solution under this warranty.

HOW TO GET SERVICE

First, contact Textures Curated by telephone at (615) 228-2922, by mail at 510 Merritt Ave. Suite 107 Nashville, TN 37203 or by email at info@texturescurated.com. Where possible, any claims made under this warranty will be resolved within 30 days. However, due to the nature of certain claims and/or forces outside Textures Curated's control, certain claims may take longer to resolve.

YOUR RIGHTS UNDER STATE LAW

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

DISCLOSURES

Read the Textures Curated Wood Flooring Install Guide thoroughly before installation. For best results, we recommend using a National Wood Flooring Association-certified professional installer. Textures Curated is not the direct manufacturer of the products we distribute. The warranty claims stated and contained in this document reflect the guidance and warranty provided by the product manufacturer on which Textures Curated acts as a manufacturer's representative in terms of product sale and distribution.

DUE TO THE NATURAL MATERIALS AND UNIQUE FINISHING PROCESSES, TEXTURES CURATED ENGINEERED WOOD FLOORING PRODUCTS MAY EXPERIENCE TONAL AND COLOR VARIATION BETWEEN PLANKS DEPENDING ON TIME IN AND OUT OF THE PACKAGING AND CONDITIONS SUCH AS WEATHER, TEMPERATURE, LOCATION, MOISTURE LEVELS OR PROPER MAINTENANCE AND INSTALLATION. TO AVOID DRAMATIC VARIATION MAINLY CAUSED BY AGING, IT IS RECOMMENDED INSTALLATION BE COMPLETED FROM THE SAME LOT.

LIMIT ON IMPLIED WARRANTIES TO THE GREATEST EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY ON FLOORING, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

TEXTURES CURATED
510 MERRITT AVE.
NASHVILLE, TN 37203
TEXTURESCURATED.COM



DESIGNED IN NASHVILLE
MADE IN THE USA